

To the Members of the Seaford Head Golf Course Committee

A meeting of the Seaford Head Golf Course Committee will be held in the Council Chamber, 37 Church Street, Seaford, on Tuesday, 2 September 2014, at 7.00 pm which you are summoned to attend.

J Corrigen
Interim Town Clerk
27 August 2014

Agenda

1. Apologies for absence

To consider apologies for absence.

2. Minutes

To approve the minutes of the meeting held on 3 June 2014.

To approve the Confidential Minutes of the meeting held on 3 June 2014.

3. Disclosure by members of any pecuniary interests and interests other than pecuniary interests, as defined under the Seaford Town Council Code of Conduct and the Localism Act 2011, in relation to matters on the agenda.

4. Public Participation

To deal with any questions, or brief representations, from members of the public in accordance with Standing Order 1 and Seaford Town Council Policy.

5. Finance Report

To consider report 111/14 regarding the financial position for the period to 31 July 2014 (pages 3 to 6).

6. Golf Course Income Report

To consider report 112/14 showing the ticket sales and income for the period 1 April to 31 July 2014 (pages 7 to 10).

7. Golf Professional's Report

To consider report 110/14 giving an update on Golf Course related matters (Pages 11 to 15).

8. Interim Town Clerk's Report to Follow



For further information about items appearing on this Agenda please contact:-Mr J Corrigan, Interim Town Clerk, 37 Church Street, Seaford, East Sussex, BN25 1HG. Telephone 01323 894870.

Circulation Committee:

Councillor I J White (Chairman), Councillor A Latham (Vice Chairman) Councillors B Allen, M Brown, P Franklin, S Gauntlett, T Goodman, B Groves, R Needham & A White.

Richard Andrews & Gary Richardson, Seaford Head Golf Club. Fraser Morley, Golf Professional.

Nick Stephens, Head Greenkeeper.

For information:

Councillors S Adeniji, B Burfield, G Cork, S Dunn, A Hayder, P Heseltine, L Lord, S McStravick, L Wallraven and B Warren.



Report 111/14

Agenda Item No:

5

Committee:

Golf Course

Date:

2 September 2014

Title:

Golf Course Finance Report

By:

Lucy Clark, Support Services Manager

Purpose of Report:

To inform on the financial position to 31 July 2014

Recommendations

You are recommended:

1. To approve the financial position to 31 July 2014.

1. Information

- 1.1 Attached in Appendix A are the statements detailing income and expenditure for the period 1 April 2014 to 31 July 2014 compared to the projected annual budget.
- 1.2 Overall, except noted below, the budget % for the period is broadly in line with the projected annual budget.
- 1.3 Variances not previously reported may be explained as follows:
 - (a) 4045 Golf Course Player Costs the amount of £373 shown as a credit relates to an accrual from 2013/14.
 - (b) 4046 Golf Club Membership Fees It was agreed during the meeting held on 3 December 2013 that the new season ticket prices for 2014/15 will include £55 for the cost of club membership which will then be paid over to Seaford Head Golf Club. The amount of £18,480 is the cost of 336 membership fees paid back to the Golf Club.
 - (c) 4052 Water & Sewerage the invoices received from S E Water are unusually low for the summer period. This is currently being investigated by the Finance Assistant.
 - (d) 4111 Office Equipment New this cost relates to the purchase of a PC for the Pro Shop to enable use with the new till system.

- (e) 4251 Dog Bin Emptying LDC have yet to issue their invoices.
- (f) 1000 Golf Course Season Tickets sales are lower than expected for 2014-15. Further information is contained in the Golf Professional's report later on the Agenda.
- (g) 1057 Electricity Recharge this is showing a negative due to the reimbursement of invoices incorrectly charged during 2013/14. Recharges for 2014/15 are due to be sent out during this quarter.
- (h) 1063 Gas Recharge this is showing a negative due to the reimbursement of invoices incorrectly charged during 2013/14.

2. Financial Appraisal

The financial implications in this report are outlined in Section 1 of this report.

3. Contact Officer

The Contact Officer for this report is Lucy Clark, Support Services Manager.

Support Services Manager

Interim Town Clerk

26/08/2014

Seaford Town Council 2014/2015

APPENDIX A

14:34

Detailed Income & Expenditure by Budget Heading 31/07/2014

Page No 1

Month No : 4 Committee Report

		Actual Year To Date	Current Annual Bud	Variance Annual Total	Committed Expenditure	Funds Available	% of Budget
Golf C	Course						
<u>101</u>	Golf Course						
4000	Salaries & Wages	24,700	75,277	50,577		E0	00.0.0/
4001	Employers NI	1,399	4,599	3,200		50,577	32.8 %
4002	Employers Superannuation	4,385	13,244	8,859		3,200	30.4 %
4010	Staff Training	425	2,000	1,575		8,859 1,575	33.1 % 21.3 %
4011	Staff Protective Clothing	114	1,000	886		886	
4041	Golf Professional Retainer	13,468	41,006	27,538		27,538	11.4 %
4045	Golf Course Player Costs	-373	2,350	2,723		2,723	32.8 %
4046	Golf Club Membership Fees	18,480	0	-18,480		-18 _, 480	-15.9 % 0.0 %
4051	Rates	0	1,250	1,250		1,250	0.0 %
4052	Water & Sewerage	577	10,962	10,385		10,385	5.3 %
4055	Electricity	2,435	9,050	6,615		6,615	26.9 %
4056	Gas	164	3,530	3,366		3,366	4.6 %
4060	Refuse	57	320	263		263	17.9 %
4100	Telecommunications	124	1,000	876		876	12.4 %
4105	Postage	137	320	183		183	42.8 %
4106	Stationery	-22	50	72		72	-44.7 %
4110	Advertising & Publicity	591	4,000	3,409		3,409	14.8 %
4111	Office Equipment New	510	0	-510		-510	0.0 %
4113	Software Support	0	310	310		310	0.0 %
4114	Licence Fee	0	75	75		75	0.0 %
4115	Insurance	9,713	12,346	2,633		2,633	78.7 %
4156	Bank Charges	398	2,157	1,759		1,759	18.5 %
4199	Other Expenditure	0	250	250		250	0.0 %
4201	Cleaning	110	3,250	3,140		3,140	3.4 %
4251	Dog Bin Emptying	0	1,048	1,048		1,048	0.0 %
4 261	Grounds Maint non contract	13,660	25,589	11,929		11,929	53.4 %
4270	Vehicles & Equipment Maint	4,182	13,981	9,799		9,799	29.9 %
4271	Vehicle & Equipment Lease'	20,996	20,996	0			100.0 %
4272	Equipment Purchase	0	20,000	20,000		20,000	0.0 %
4301	Public Works Loan Payment	0	75,798	75,798		75,798	0.0 %
	Golf Course :- Expenditure	116,230	345,758	229,528	0	229,528	33.6 %
1000	Golf Course Season Ticket	152,735	194,615	-41,880	-		78.5 %
1001	Golf Course Green Fees M-F	20,930	53,352	-32,422			39.2 %
1002	Golf Course Green Fees w/eb/h	17,608	44,883	-27,275			39.2 %
1003	Golf Course Specials	13,754	40,500	-26,746			34.0 %
1004	Golf Course Locker	0	3,500	-3,500			0.0 %
1005	Golf Course Credit Card Charge	121	160	-39			75.6 %

26/08/2014

Seaford Town Council 2014/2015

14:34

Detailed Income & Expenditure by Budget Heading 31/07/2014

Month No: 4

Committee Report

		Actual Year To Date	Current Annual Bud	Variance Annual Total	Committed Expenditure	Funds Available	% of Budget
1007	Golf Course Air Traffic	2,500	5,130	-2,630			48.7 %
1050	Income Rent	800	600	200			133.3 %
1054	Income Other	1,229	1,300	-71			94.6 %
1057	Income Electricity Recharge	-694	0	-694			0.0 %
1063	Income Gas Recharged	-697	0	-697			0.0 %
1100	Income Advertising	0	2,000	-2,000			0.0 %
	Golf Course :- Income	208,287	346,040	-137,753			60.2 %
	Net Expenditure over Income	-92,057	-282	91,775			
<u>102</u>	New Club House						
4277	New Golf Club House	393,792	0	-393,792		-393,792	0.0 %
	New Club House :- Expenditure	393,792	0	-393,792		-393,792	
1304	PWLB - New Club House	410,000	0	410,000		•	0.0 %
	New Club House :- Income	410,000	0	410,000			
	Net Expenditure over Income	-16,208	0	16,208			
	Golf Course :- Expenditure	510,022	345,758	-164,264	0	-164,264	147.5 %
	Income	618,287	346,040	272,247	_	,	178.7 %
	Net Expenditure over Income	-108,265	-282	107,983			, •

Page No 2



Report 112/14

Agenda Item No:

6

Committee:

Golf Course

Date:

2 September 2014

Title:

Golf Course Income Report

By:

Lucy Clark, Support Services Manager

Purpose of Report:

To inform members of the Golf Course income.

Recommendations

You are recommended:

1. To approve items 1.1 and 1.2.

2. To decide on whether item 1.2 is required for future reports.

1. Information

- 1.1 The summary, attached at Appendix A, shows the number of ticket sales and income for each category for the period 1 April 2014 to 31 July 2014.
- 1.2 The summary attached as Appendix B, shows the tickets sales comparison for the periods 1 April 2014 to 31 July 2014 for 2013/14, 2012/13 and 2011/12.

2. Financial Appraisal

There are no direct financial implications arising out of this report.

3. Contact Officer

The Contact Officer for this report is Lucy Clark, Support Services Manager

Support Services Manager

Interim Town Clerk



		5	Ollarges		June			July			300	
		1221	Net	Gross	Net	Nos.	Gross	Net	Nos.	Gross	Net	Nos.
Income Code	Green Fee Type	£	ε	3	G.		£	#		3	3	
	M/Week T/Light 2pm	14.00	11.67	1218.00	1015.00	87	1330.00	1108.33	95	4389.00	3657.50	313
	M/Week T/Light 4pm	10.00	8.33	830.00	691.67	82	1310.00	1091.67	131	3100.00		309
Green Fees	M/Week Con Day	25.00	20.83	00'0	00.0	0	25.00	20.83	-	25.00	20.83	1
Mid Week	M/Week Adult Day	30.00	25.00	240.00	200.00	∞	450.00	375.00	15	810.00	675.00	27
	M/Week Con	16.00	13.33	2336.00	1946.67	146		2243.33	168	7892.00	6576.67	493
1001 - 101	M/Week Adult	20.00	16.67	2320.00	1933.33	116	2490.00	2075.00	125	6870.00	5725.00	344
	M/Week Junior	10.00	8.33	20.00	16.67	2	90.00	50.00	9	160.00		16
	Reciprocal Charge	10.00	8.33	680.00	566.67	68	310.00	258.33	31	1870.00	1558.33	187
	Week End T/Light 2pm	17.00	14.17	252.00	210.00	18		538.33	38	3230.00	2691,67	131
	Week End T/Light 4pm	14.00	11.67	816.00	680.00	48	182.00	151.67	13	1298.00		8
Green Fees	W/end Con Day	30.00	25.00	00.0	0.00	0	00.0	0.00	0	000	- Anna Anna Anna Anna Anna Anna Anna Ann	
W/End & B/Hol	W/end Adt Day	35.00	29.17	00.00	0.00		140 00	116.67	4	280.00	3	α
	W/end Con	19.00	15.83	418.00	348.33	1	190.00	158.33	10	1577 00	ľ	83
1002 - 1001	Week End Adult	25.00	20.83	3475.00	2895.83		2375 00	1979.17	95	14625 00	_	585
	Week End Junior	12.00	10.00	24.00	20.00	N	36.00	30.00	3	120.00	100.00	10
	Junior	60.00	50.00	0.00	0.00	0	00.0	0.00	0	240.00		4
Season Tickets	Youth 18 to 20	175.00	145.83	0.00	0.00	0	00.00	0.00	0	350,00		2
	Intermediate 1 (21-25)	307.00	255.83	0.00	00.0	0	00:00	0.00	0	2763.00		1 O
1000 - 101	Intermediate 2 (26-29)	433.00	360.83	0.00	00.00	0	00:00	0.00	0	3464.00		8
	Senior	449.00	374.17	449.00	374.17	-	1683.75	1403.13	4	68085.75	56738.13	154
	5 Day Adult	505.00	420.83	00:00	00.00	0	757.50	631.25	2	12877.50	10731.25	26
	7 Day Adult	649.00	540.83	426.50	355.42	_	973.50	811.25	2	95505.00		154
	Win	300.00	250.00	0.00	0.00	0	00:00	0.00	0	00.0	00.0	0
	Winter Warmers M/W	12.00	10.00	0.00	0.00	٥	0.00	00.0	0	00'0	00.00	0
_	Winter Warmers W/E	17.00	14.17	0.00	0.00	0	00.00	0.00	0	00.0	00.0	0
Golf Course	Society M/Week Adt	20.00	16.67	760.00	633.33	38	0.00	0.00	0	760.00	633.33	38
Specials	Society M/Week Con	16.00	13.33	96.00	80.00	9	85.00	70.83	က	181.00	150.83	11
	Society W/end Adt	25.00	20.83	400.00	333.33	16	820.00	683.33	33	1765.00	1470.83	71
1003 - 101	Society W/end Con	17.00	14.17	0.00	0.00	0	0.00	00.00	0	133.00	110.83	8
	Society M/Week Day	30.00	25.00	510.00	425.00	17	950.00	791.67	32	1460.00	1216.67	49
	Society M/Week Con Day	25.00	20.83	0.00	0.00	0	225.00	187.50	6	225.00	187.50	6
	Society Deposit	5.00	4.17	655.00	545.83	133	480.00	400.00	96	3350.00	2791.67	672
	Summer Sizzler M/W	16.00	13.33	1144.00	953.33	72	1980.00	1650.00	124	5081.00	4234.17	317
	Summer Sizzler W/E	20.00	16.67	624.00	520.00	31	2051.00	1709.17	103	3550.00	2958.33	166
Lockers	Golf Course Locker 25	25.00	20.83	0.00	00.00	0	00.00	0.00	0	00.0	00'0	0
1004 - 101	Golf Course Locker 50	25.00	20.83	0.00	00:00	0	0.00	0.00	0	0.00	0.00	Ö
Credit Card 1005 - 101	Credit Card Charge @ 2.5% of fee	Variable	Variable	00:00	0.00	7	24.30	20.25	0	141.94	118.28	
Income Other 1054 - 101	Direct Debit Admin Fee	25.00	20.83	00.00	0.00	2	0.00	0.00	0	1450.00	1208.33	2
	Totals			17 693 50	44 744 50 4 056	0.0	10000	40 555 04 4 445				

Total 11/12	(April - Mar)	63	1482	12	62	96	1536	1415	14	967	390	8	2039	56	50	9	16	18	10	24	23	262	٥	481	٥	38	605	0	0	0	312	68	275	460	67	17	10.872
Total 12/13 T	(April - Mar)	49	829	41	61	99	1296	1068	2	618	314	11	1371	91	53	ō	12	19	9	17	22	278	639	309	8	0	624	214	32	7	335	51	247	337	0	0	9.027
lotal 13/14	(April - Mar) (A	0	1520	21	81	20	1266	944	0	721	190	150	1213	25	24	0	0	6	7	9	17	177	212	111	41	12	251	82	0	27	117	38	194	521	514	350	8.894
10131 14/15	(Apr - Jul) (0	579	1	27	16	493	344	0	213	83	8	585	10	0	0	0	4	2	6	8	154	0	7.1	13	0	38	15	0	49	187	26	154	672	317	166	4 244
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Jul-14 .			226	1	15	9	168	125		51	10	4	92	3								4		33	ĸ			6		32	31	2	2	96	124	103	44,47
11-UNC			148		18	6	108	147		79	37	6	176	က	-			2	1		-	_		37			185				11	_	2	63			4000
, 71-UNC		1	86		12	2	134	117	0	63	24		139	8	10					Ψ.		2		91			118				25	-	1	21			-
JUN-13 J			165	4	6	7	185	101	0	107	23	2	119	3	1			-	1		-	2		45	က		4	2			25			20	141	56	****
Jun-14 J		_	169		80	2	146	116		99	22		139	2								-		16			38	9		17	68			133	72	31	1020,
May-11 J		12	127			8	129	134	3	77	42		246	9	2				2			2		64			133				2	4	5	19			١
May-12 M	_	12	102	5	-	2	129	162		97	27	10	137	2	1			2			2	4		27	_		133				39	2	10	51	_		
ay-13 M		-	185	2	25	2	100	73		150	24		06	က	Ļ		-	2	-	1	1	7		11			126				ထ	2	3	45		_	
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pr-11		59	108			1-1	111	131	5	146	55	ო	304	15	26	9			5	13	13	155		93		38					-	38	184	131			
Apr-12 A	Н	36	52			5	1001	96		57	40		213	9	17	0		10	2	14	13	168	_	4			18				30	27	177	40			
_		0	73	10		4	118	62		56	2		172	က	19			22	က	4	16	166		36			30				10	35	181	F			
Apr-13	Н		116			7	. 92	54		12	26	2	160	-				4	1-	2	8	146		က							43	24	147	224	73	4	
Apr-14			1								,		18									17									_		1,	2.			
	***************************************	Locker	M/Week T/Light	M/Week Con Day	M/Week Adult Day	M/M/sek lunior	M/Week Con	M/Week Adult	l ocker (Small)	Week End T/Light	Week End Con	W/end Act Day	Week End Adult	Week End Junior	Credit Card Charge	Junior Membership	Winter Only	Junior	Youth 18 to 21	Intermediate 21-25	Intermediate 26 - 29	Over 60 + unemployed	Winter Warmers	Weekend Society Adult	Weekend Soc.Con	Weekend Soc.Day	Mid Week Soc.Adult	Midweek Soc.Con	Midweek Soc. Adult Day	Midweek Soc.Day	Reciprical Charge	5 Day Adult	7 Day Adult	Society Deposit	Summer Sizzler M/Wk	Summer Sizzler W/End	



Report 110/14

Agenda Item No:

7

Committee:

Golf Course

Date:

2nd September 2014

Title:

Golf Professional's Report

By:

Fraser Morley, Golf Professional

Wards Affected:

All Seaford wards

Purpose of Report:

To provide update on Golf Course related matters.

Recommendations

You are recommended:

- 1. To note the information.
- 2. To hold the prices for the members that have renewed this year as a thank you for their support.
- 3. For new members joining on Jan 1 we could offer 15 months for the price of 12 months at a slightly higher rate.
- 4. To approve Golf Professional working with the Club Business Manager on Corporate Packages, Corporate Brochures and Corporate Open Day, reporting back to Committee.

1. Income and Membership

- June and July have been fairly steady with some lovely hot weather.

 Slightly down on last year, which is to be expected with the temporary facilities and the loss of larger societies for this year. August has been disappointing with the weather not really helping us.
- 1.2 There have been 11 new members join once the figures were reduced on a pro rata basis. Of the people who completed the survey we sent out to find reasons for not renewing, 4 didn't renew due to ill health, 2 from re location and 1 from cost being the issue. We have seen a lot of people that did not renew still here paying green fees, so although we have lost them this year as member they are still playing golf here.
- 1.3 I think it's important we put in place a membership package from the 1st January to encourage people to move courses. A lot of courses locally renew at the beginning of the year and by the time we are ready to renew in April we have missed the boat with those people who have joined elsewhere.

- However we have to look at making an attractive offer to new members. Golf Membership is extremely competitive at the moment and we really don't want to price ourselves out of the market. I appreciate that this makes that period cheaper for new members than existing but we have to boost numbers for this new venture. Offer for new customers is not a rare thing and most people appreciate it is a valid way to increase income. We did not receive any negative feedback when we did this in the past. For every member we attract, it not only gives us the membership income but now will also give clubhouse income too. We have to appreciate that our lovely clubhouse alone will not pull people in at any cost. We have to compete and I think by offering a really attractive offer to new members will seriously boost numbers at the course.
- 1.5 I think daily green fee prices are well placed in the market. There is no need for any change at this time. It is a competitive market again and I think with the right marketing and offers we can vastly increase numbers on the course and in the clubhouse.

2. Corporate Membership

2.1 Letters to companies for corporate golf are ready to go. I would like to sit down with the new Clubhouse Business Manager and go through the details before finalising these packages. The 3 options are as follows:

Option 1: <u>Corporate Gold Package</u> £ 3,000 per annum

- 3000 Green Fee Points
- Four Individual Memberships to the club for handicap and competition benefits
- Advance booking up to 8 weeks in advance
- 30% discount on corporate society days
- 30% discount on function facility usage
- 10% discount on bar and food purchases
- 10% discount of selected items in the Pro Shop
- Exclusive preferential rates at Seaford Head Golf Academy
- Sponsored hole option at discounted rate

Option 2: <u>Corporate Silver Package</u> £ 2000 per annum

- 2000 Green Fee Points
- Three Individual Memberships to the club for handicap and competition benefits
- Advance booking up to 8 weeks in advance
- 20% discount on corporate society days
- 20% discount on function facility usage
- 10% discount on bar and food purchases
- 10% discount of selected items in the Pro Shop
- Exclusive preferential rates at Seaford Head Golf Academy
- Sponsored hole option at discounted rate

Option 3: <u>Corporate Bronze Package</u> £1000 per annum

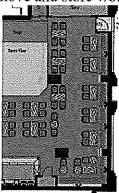
- 1000 Green Fee Points
- Two Individual Memberships to the club for handicap and competition benefits
- Advance booking up to 8 weeks in advance
- 10% discount on corporate society days
- 10% discount on function facility usage
- 10% discount on bar and food purchases
- 10% discount of selected items in the Pro Shop
- Exclusive preferential rates at Seaford Head Golf Academy
- Sponsored hole option at discounted rate
- I would like to put together a corporate brochure to send out with these letters. This would have pictures of the function areas, clubhouse and course. Prices and the above packages also included. This brochure would also be available in a PDF format to email to companies as well as sit on our website in the corporate section. This is a new area for us and it's important to get this marketing right and encourage a good initial uptake in these packages.
- A corporate open day would also be a great way to generate some memberships. Allow the companies to send a couple of representatives to the course to sample the facilities and have offers to get them to join on the day. We will use these sort of open days with standard membership, societies and functions alike.

3. Plan

- We have put together a basic 10 point plan to work to through the coming months and in to future of the new facilities and golf course. These points are guidelines and goals we will continue to look at in detail as we set out to vastly increase the income and usage of the course and clubhouse.
 - To recruit new members of all categories to the golf course.
 - To encourage the retention of current members year on year.
 - Increase guests and visitors to the golf course facilities.
 - Support playing opportunities for all people, encouraging more Juniors,
 Ladies and Disabled golfers to the course.
 - Encourage non golfers to use the new clubhouse
 - Improve communication between the members, club, visitors and staff.
 - Fully promote the golf course and make links with business, schools and local clubs in the community.
 - Add relevant qualifications to keep at the forefront of modern golf course management.
 - Utilise volunteer and employee involvement on the golf course.
 - Produce a golf course policy and future goals.

4. Other information

4.1 Currently in talks with 6 companies with regards to the furniture for the clubhouse. They are currently putting together designs and furniture products to best utilise our space. We went with a blue scheme with the interior flooring and kept it fairly plan as to not take away from the coastal views of the function rooms. There needs to be a good balance between the functions and everyday usage. Maybe some tables that run along the edge of the windows to unable the customers to look outwards as they enjoyed their food and drink. (see below example) We have a state of the art clubhouse, so something fairly modern, practical and easy to move and store would be essential.



- 4.2 The aerial photography is nearing completion and we have gained the services of a new company that is willing to do it for free. They want to use our course as their showpiece for their new business. This helps us in 2 ways. Not only saving on the cost but also having our course promoted through their website.
- 4.3 The course has been praised through members and visitors alike, after a few issues with the heavy rough the general consensus is that the course is playing and looking very good. We hope we have a really good weather again next year to give us the main chance of utilizing our new facility.
- 4.4 Chris has been starting to use the Salts for teaching and we envisage an increase in the usage down there as time goes on. This gives us a good feeder for beginners classes and juniors for future members. We will look to utilize this more and more over the next seasons school holidays. It is important we continue to encourage new golfers as well as new members from other courses.
- 4.5 The new membership computer system by Club Systems is being put in place through September with our training day on the 11th. Once all that is in place, we are able to link it to the BRS tee booking system and have it all set to link to the clubhouse computers once we are open in November.

1. Financial Appraisal

There are no financial implications as a result of this report.

2. Contact Officer

The Contact Officer for this report is Fraser Morley, Golf Professional/Manager

Golf

Professional/Manager

Interim Town Clerk