



Bonningstedt Beach Huts Warranty



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This booklet outlines the warranty pertaining to the Beach Huts sited at Bönningstedt Parade, Seaford. The warranty covers the following elements of the Beach Huts:

1. Warranty overview
2. Beach Hut
3. Hand Rail
4. Cladding / Decking
5. Steel Base Frame
6. Door
7. How To Claim

1. WARRANTY OVERVIEW

This is a Limited Warranty which covers defects in material and workmanship in this product/s.

This Limited Warranty does not cover any damage caused by the owner attempting to fix, modify or otherwise altering the product.

This Limited Warranty Excludes warranties of certain parts such as fair wear and tear items ie: hinges / door handles / external stainless-steel fixtures.

This also does not warrant that this product/s will not become obsolete at some point in the future.

This Limited Warranty lasts from the date of original purchase of this product/s. (see product items for Limited Warranty duration).

This Limited Warranty covers the purchase of this product/s. The Limited Warranty is transferable to subsequent owners or purchasers of this product/s.

This Limited Warranty is the sole and exclusive Warranty, no employee, agent, dealer or other person is authorised to alter this Limited Warranty or make an alternative warranty on behalf of Seaford Town Council.

The Limited Warranty holds a limitation of liability and shall not be responsible for any incidental or consequential situations. i.e. vandalism, fire, earthquake, storm or flood damages.

2. Beach Hut

Warranty

The Beach Hut is a highly engineered product produced using the latest Glass Fibre Reinforced Polyester (GRP) materials of which carries a 5 year warranty guaranteed against the failure of said product/s and workmanship.

Exclusions

The warranty shall become void upon the event of the Beach Hut wall/roof faces being drilled into thus exposing the structural cores.

Help and Advice

Before undertaking any internal fit-out of any kind please consult STC as these works may void your warranty.

Maintenance

The construction of your Beach Hut has been built using the best materials available to withstand all natural elements for such environments. However, even though the Beach Hut is virtually maintenance free we do advise that you take time and care to occasionally wash your Beach Hut with a mild (waxed) car wash solution using a soft cloth/sponge, this will eliminate sand, salt and bird lime being burnt into the gel-coat surface of the Beach Hut.

It is also advisable to occasionally wipe the internal ceiling, wall, door and internal hard surfaces with a mild anti-bacterial solution. Even though the Beach Hut has adequate ventilation it is possible that an element of condensation could appear. This action is purely precautionary against any damp/mildew spotting occurring.

3. Hand Rail

Warranty

The “Stargard” handrail and baluster system carries a 12 month manufacturer’s warranty and is guaranteed against the failure of said product and workmanship.

Exclusions

The warranty shall become void upon the event of the handrail/balusters 4mm protective PU sleeve being drilled or cut through thus exposing the internal galvanised steel sub-straight.

Help and Advice

Please contact STC in the event of any unforeseen abnormalities.

Maintenance

The construction of the handrail system is of a galvanised mild-steel tube sub-straight sleeved with a 4mm thick PU protective jacket. All handrail–baluster junctions are bolted together and capped-off using 316 stainless-steel anti-tamper fittings. These will require an element of light maintenance as the natural airborne elements of salt, wind, sand and sun will contribute to the tarnishing of said fittings.

It is advised that the handrail and balusters should be wiped down occasionally with a mild (waxed) car wash solution using a soft cloth/sponge. The stainless steel should also be washed down with the said solution, however, if there are any strong tarnishing marks on the fittings it is advised that the use of a soft abrasive cloth will help remove any stubborn marks. Once the stainless steel fittings have been cleaned and dried it is advisable to apply a thin layer of petroleum jelly over the metalwork in order to enhance the protection and aesthetics of the rail system.

4. Cladding and Decking

Warranty

The ecodek® product is a sustainable composite material which carries a warranty for a period of 25 years. The manufacturer's warranty is guaranteed against the failure of said product and workmanship.

Exclusions

The warranty shall become void against the said product in the event of structural failure resulting from fungal decay, termites, rotting, splintering or splitting.

Help and Advice

Please contact STC in the event of any unforeseen abnormalities.

Maintenance

Your composite decking is virtually maintenance free, however, to keep your ecodek® in tip top condition we advise you use a recommended (WPC) Wood Polymer Deck cleaner once or twice a year. Make up the cleaning solution as directed on the bottle and apply to the surface of the deck using a soft mop (or very soft nylon bristle brush) and gently work into the surface. Allow the solution to sit for 15 – 20 minutes then rinse accordingly. If you see dark spots on the surface of the deck, it may be the start of a mould/fungal infection. It is very important you apply an anti-fungal solution to the surface immediately to prevent any infection spreading. Anti-fungal deck/ patio washes are readily available from any DIY store; however we do recommend "Simply Gone" as this has been proven to be very effective in eradicating localised surface mould, fungal and algae growth. Once applied, allow at least 6 – 8 weeks to see results (don't be concerned about re-applying if you feel it is needed).

5. Steel Base Frame

Warranty

This product/structure is a highly engineered frame of which has undergone strict design and structural calculations in order to meet the demands of the environment and structural loads. The product/structure carries a warranty for a period of 5 years. The manufacturer's warranty is guaranteed against the failure of said product and workmanship.

Exclusions

The warranty shall become void upon the event of the Steel Frame being drilled into thus breaking the protective galvanised coating in turn exposing raw mild-steel.

Help and Advice

Please contact STC in the event of any unforeseen abnormalities.

Maintenance

This product is of structural importance and requires no maintenance.

6. Door

Warranty

The door is a genuine Door-Stop composite door which offers the very best in strength, easy maintenance, security and weather resistance for the coastal environment. The Beach Hut door carries a 5 year warranty against faulty goods/workmanship (warranty commencement date June 2017). The Door-Stop door is fitted with an upgraded “ERA” locking system of which carries a free 10 year warranty (warranty start date June 2017). This is a guarantee against “Lock Failure” of which may enhance the ease of burglary/break-ins. The locking system is also PAS024 accredited and offers, in the event of a break-in due to a lock failure, a £500 compensation payment and fully fitted “free” replacement door.

Exclusions

The Door-Stop composite door has a powder-coated (painted) surface and many mechanical moving parts, please ensure you follow the maintenance guide to avoid the Limited warranty becoming void.

Help and Advice

Please contact STC in the event of any unforeseen abnormalities.

Maintenance

The Door-Stop doors are very low maintenance, please follow the recommended guidelines to ensure the door remains in a top aesthetic and mechanical condition.

Check and clean out any sand/debris from the bottom closing threshold ensuring drainage holes are kept clear and open at all times.

Wipe door with a soft dry cloth removing all dirt and grit. Always wash the door, frame and hardware using warm soapy water with a soft cloth or light sponge, never clean with abrasive scouring cloth/pads. Do not use washing-up liquids, abrasive cleaners, strong detergents, solvents, bleach or chemically based cleaning agents.

Oil hinges and handles (moving parts) using a light engineering oil ie; 3-in-1. All locks/cylinders need to be lubricated using Teflon based lubricant only.

Note; the door handle is of a stainless steel construction, however, over time, because of the environment, the handle will tarnish if not cleaned/maintained. It is recommended that once the handle base is cleaned that a film of petroleum jelly (Vaseline) is applied thus created a repellent protective coating.

7. How To Claim

Door

The Beach Hut Door-Stop door is guaranteed through the manufacturer "Door-Stop". In the event of any warranty issues please contact the seller "STC" who will in turn contact the supplier "Fibre Glass Uk" of whom hold/own the warranty policy. Every door has its own unique registration number which is visibly located within the door frame, the Beach Hut "owner" has sole responsibility to ensure that this number is kept visible at all times during the life of the warranty, this number will be required in the event of a claim.

Unforeseen abnormalities

If you do find that you have an abnormality with your Beach Hut please do not hesitate in calling Seaford Town Council who will arrange a specialist to survey the situation.

Following the survey Seaford Town Council will advise the way forward offering you a solution to your situation/warranty claim.

Seaford Town Council is contactable:

By Email: facilities@seafordtowncouncil.gov.uk

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